

**Abilities, Inc.**  
P.O. Box 84  
Fort Atkinson, WI 53538  
(920) 563-8554

## Consumer Bill of Rights

- The consumer has the right to have copies of rights and house rules
- The consumer has the right to receive and send sealed, unopened mail
- The consumer has the right to make and receive telephone calls within reasonable limits and in privacy.
- The consumer has the right to entertain private visitors and have adequate time and space for the visits
- The consumer has the right to manage their own financial affairs.
- The consumer has the right to be fully informed, in writing before or at the time of admission of all services and charges for services.
- The consumer has the right to be fully informed in writing of any changes in service or related charges,  
throughout the time the consumer resides at the program.
- The consumer has the right to be treated with courtesy, respect, and full recognition of the person's dignity and individuality by all employees of the program.
- The consumer has the right to not be recorded, filmed, or photographed for promotional or advertising  
purposes without their written, informed consent.
- The consumer has the right to privacy, and that all of their records are kept confidential; and access to  
the information is restricted.
- The consumer has the right to not be required by the program to perform labor which is of any financial  
benefit to the program.
- The consumer has the right to meet with and participate in the activities of social, religious, and community groups at their discretion.
- The consumer has the right to retain and use personal clothing effects and other personal possessions.
- The consumer has the right to be free from physical, sexual, and mental abuse and neglect, and from  
financial exploitation or misappropriation of property.
- The consumer has the right to be free from seclusion.
- The consumer has the right to be free from physical and chemical restraints.
- The consumer has the right to receive all prescribed medications in the dosage and at the intervals prescribed by the person's physician.
- The consumer has the right to exercise complete choice of providers of physical and mental health and  
pharmacist.
- The consumer has the right to receive all treatments prescribed by the resident's practitioner and to refuse any form of treatment unless otherwise court ordered.
- The consumer has the right to participate in religious activities of his or her choice.
- The consumer has the right to not be treated as incompetent.
- The consumer has the right to the least restrictive conditions necessary to achieve the purposes of

admission to the program.

- The consumer has the right to be free from curfew, rule, or other restriction on their freedom of choice.
- The consumer has the right to receive prompt and adequate treatment
- The consumer has the right to reside in a safe environment

*I have read and understand these rights as explained to me*

\_\_\_\_\_  
Client/Legal Guardian Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Abilities, Inc.

\_\_\_\_\_  
Date